



**BALIRAM PATIL ARTS, COMMERCE AND
SCIENCE, COLLEGE, KINWAT
DIST- NANDED (MS)**



GRIEVANCES REDRESSAL POLICY

Grievances Redressal Policy

To address the grievances of the students, parents and others, as per All India Council for Technical Education (UGC) regulations regarding the establishment of Mechanism for Grievance Redressal in institutions, Grievance Redressal Committee (GRC) is formed in the college. The objective of GRC is to develop a harmonious educational environment in the institute.

Composition and Tenure of the Committee

- The committee shall comprise of a Chairperson, Convener and two other senior teaching faculty members.
- Principal of the college shall be the chairperson.
- Members of the committee shall be nominated by the chairperson for a tenure of two years.
- Out of three (including convener), one member shall be female and other from SC/ST/OBC category.
- A representative from among the students of the college to be nominated by the chairperson as special invitee.

Scope of the grievances

Grievances may be related to any of the following matters:

- Academic Matters – Issues related to assessment, attendance, marks, and other examination related matters etc.
- Financial Matter – Issues related to charging of fees, scholarships and payments
- Administration Matters – Issues related to infrastructure, basic amenities, sanitation, transport or victimization
- Harassment and Ragging by colleague students or teachers etc.

Grievance receiving mechanisms

Anyone with a genuine grievance may lodge their complaint to GRC along with necessary documents, if any. The grievance shall be reported by using any of the following modes:

- Report submission in person by approaching the chairman of the Committee
- Writing to “The Chairman, Grievance Redressal Committee

Grievance redressal mechanism

- After the receipt of the application from the aggrieved, the chairman of GRC shall fix the date, time and venue of the meeting after having a discussion with the members.
- The meeting shall be scheduled within ten days of receipt of the application.
- All relevant papers shall be circulated as hard / soft copy to all the members on or before the date of the meeting.
- After fixing of the date of the meeting, a hard copy of the notice must be sent to the applicant to be present in the meeting and convey his or her grievances before the Committee and the acknowledgement of receipt would be placed on record.
- In case of a minor student (applicant), the student may be accompanied by his or her natural / legal guardian (either father or mother). No other person shall be allowed to the meeting.
- The Committee members are expected to deliberate upon the case, the grievance of the applicant and the rules laid down by the institute. The brief facts, evidences and final recommendations by the Committee members shall be recorded in the format of minutes of the meeting.
- The minutes shall be circulated to all the members of the Grievance Committee for their signatures.
- The decision of the Grievance Committee shall be communicated in writing to the applicant at the earliest.

Appeal

- The applicant shall have the right to file an appeal to the Ombudsperson within 15 days from the date of the written communication of recommendations of the committee.
- The applicant shall send written communication to the college conveying his desire to file an appeal to the Ombudsperson. The college shall place the appeal along with all relevant material before the Ombudsperson and inform the applicant accordingly. The Ombudsperson shall within a reasonable time decide the appeal. Final decision would be communicated to the applicant by the college.

Organization wide awareness

Awareness among stakeholders is created by

- Organizing awareness programs
- Displaying the grievance registration mechanism on
- Web site
- Posters in prominent places of the campus

Grievance Redressal Committee

Grievance Redressal Committee (GRC) is constituted for the redressal of the complaints reported by the student/parent/employee of the college with the following objectives:

- To provide the students access to immediate, hassle free resource to have their grievances redressed.
- To uphold the dignity of the college by promoting cordial Student-Student/ Student-Teacher/Teacher-Teacher relationship.
- To ensure that the views of grievant and respondent are respected and that any party to a grievance is not discriminated or victimized.
- To ensure a fair, impartial and consistent way for redressal of various complaints lodged by the stakeholders.

S.N o.	Name	Designation & Department	Role
1	Dr.S.K Bembrekar	Principal	Chairman
2	Ms.M.K.Jinipelliwar	Ass.Professor,	Convener
3	Mr.R.M.Nemmaniwar	Assoc.Professor ,	Member
4	Dr.S.L.Diwe	Asst.Professor,	Member
5	Ms.Y.N.Kumre	Clerk	Member
6	Dr.G.S.Wankhede	Asst.Professor	Member
7	Ms. Anjana jadhav	Student B.A.T.Y.	Member, Special Invitee

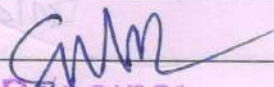
दि.

आज दि. 10/8/2021 रोजी महाविद्यालयाचे प्राचार्य डॉ एस के वैकरेकर यांच्या अध्यक्षतेखाली तक्रार निवारण समितीची बैठक दु. ठीके 3.00 वाजत महाविद्यालयात संपन्न झाली.


सदरिल बैठकीत सविनयते खालीलप्रमाणे प्रस्ताव रचणी करून त्याची अंमलबजावणी करण्याचे ठरले.


- 1) विद्यार्थ्यांकडून तक्रार उर्ज शिकारणे
- 2) विद्यार्थ्यांकडून झालेल्या तक्रारी सोडविणे
- 3) तक्रार येथी कसविणे.
- 4) तक्रार निवारण समिती भ्रमणध्वनी क्र. व ईमेल तयार करणे
- 5) विद्यार्थ्यांच्या सर्व तक्रारीवर प्राचार्य यांच्या आदेशानुसार कार्यवाही करणे. आदि.

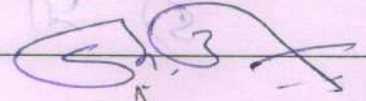
प्रपाक्षितांच्या स्वाक्ष-या

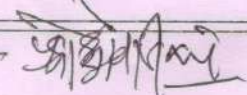

Principal
Baliram Patil College
Kinwat Dist. Nanded

1) प्रा. डॉ पंजाब शेर - 

2) प्रा. ममता जोनपेळीवार - 

3) समिती यशुना (कुमरे) 

4) प्रा. विजय खुपसे - 

5) डॉ प्रज्ञा द्याडवडिकर - 

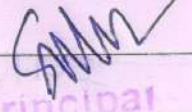
आज दि 12-2-2022 रोजी महाविद्यालयाचे प्राचार्य डॉ. एस. के. बेकरेकर यांच्या अध्यक्षतेखाली लक्ष्मण निवारण समितीची बैठक दु-ठिके 2.00 वाजता महाविद्यालयात संपन्न झाली.

सदरिल बैठकीत खालील प्रदावर-चर्चा घेवून त्याची अंमलबजावणी करण्यात आली.

- 1) लक्ष्मण अर्ज स्विकारलेले आहेत.
- 2) विद्यार्थ्यांकडून झालेल्या तक्रारी सोडविल्या.
- 3) लक्ष्मण घेयी कसविण्यात आली.
- 4) लक्ष्मण निवारण समितीतील अंमलात ई-मेल व भ्रमण खती करण्यात आली.
- 5) विद्यार्थ्यांच्या झडीअर-चर्चा प्राचार्यांच्या जादेशानुसार सोडविण्यात येतील असे ठरले.

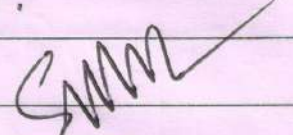
टपाखी तेंच्या शहर्या

- 1) प्रा. डॉ. पंजाब शेर - P.B.S
- 2) प्रा. भ्रमता जोनपेल्लिवार - P.B.S
- 3) श्रीमती भ्रमना कुमरे - P.B.S
- 4) प्रा. विजय खुर्स - P.B.S
- 5) प्रा. डॉ. प्रसाद घाडवाडीकर - P.B.S


Principal
Baliram Patil College
Manded.

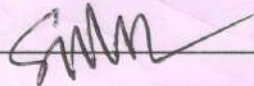
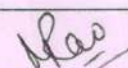
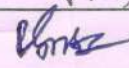

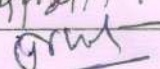
आज दिनांक 15.9.22 रोजी महाविद्यालयाचे प्राचार्य डॉ. एस.के. केंकरेकर यांच्या अध्यक्षतेखाली तक्रार निवारण समितीची बैठक संपन्न झाली. महाविद्यालयात कोणतीही तक्रार आल्या- झाल्या सोडविण्याचे कार्य कुठे जाते. विद्यार्थ्यांना शिरून लावून त्यांना वाद-विवाद न करता आपण शिक्षण द्यावे या कुरीती सवार्निमत खालीले मुख्यावर चर्चा करण्यात आले.

- ① आत्मोत्तरी तक्रारीचे निवारण करा.
- ② तक्रार लेखी स्वरूपात घेणे
- ③ तक्रार निवारण समितीच्या निर्णय हा अंतिम राहिले.
- ④ विद्यार्थ्यांना तक्रार समजावून सांगणे.
- ⑤ विद्यार्थ्यांनी तक्रारी विषयी लेखी अर्ज करावेत
- ⑥ त्यांचे निवारण समितीने करावे.


प्राचार्य

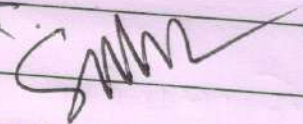
बकीराम पाटील महाविद्यालय
फिनवट पि. नांदेड

उपाध्यक्षी

- ① प्राचार्य डॉ. एस.के. केंकरेकर - 
- ② उपप्राचार्य डॉ. राजानन वानखेडे -
- ③ प्रा. ममता जैनपेळीयार - 
- ④ प्रा. डॉ. पंजाब शेर - 
- ⑤ प्रा. विजय खुपसे -
- ⑥ प्रा. डॉ. प्रज्ञा धोडवाजेकर - 
- ⑦ यमुना कुमरे - 

आज दिनांक 17.11.2022 रोजी महाविद्यालयाचे प्राचार्य
डॉ. एस. के. कंवरेकर यांच्या निव्वयसतऱ्यानी तक्रार निवारण समित
कडु संपन्न आली. या कडेनी सर्वनिर्मती खालील तराक
घेव्मान आली.

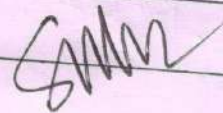
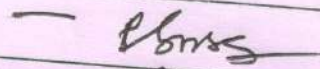
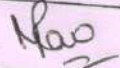
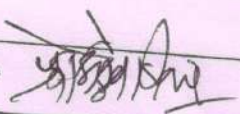
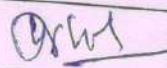
- 1) विद्याथऱ्यांन्या तक्रारीची निवारण करवा.
- 2) विद्याथऱ्यांकडून आलीलुया तक्रारीवर निवायि रीत
- 3) तक्रार पेशीतील तक्रारांरीवर चर्चा करवा
- 4) तक्रार निवारण समितिमिद्वी विद्याथऱ्यांना सरस्य
म्हणून घेवा.
- 5) विद्याथऱ्यांना मार्गदर्शनि करवा. इ.



प्राचार्य

बकीराम पाटील महाविद्यालय
किजवट जि नांदेड

उपास्थिन

- 1) प्राचार्य डॉ. एस. के. कंवरेकर 
- 2) प्रा. डॉ. पंजाब शीरे
- 3) प्रा. ममता जोनपल्लावेर 
- 4) प्रा. विजय अजुपसे 
- 5) प्रा. डॉ. प्रशा धाडगाडगेर 
- 6) समिती अमुना कुमरी 

Meeting - (3)

The meeting of Women's grievance cell was held on 29/07/2021 in the presence of Dr. S.K.

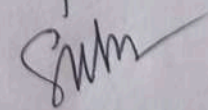
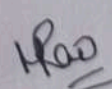
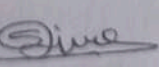
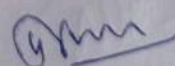
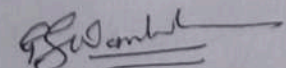
Bembrekar and the members of the Committee.

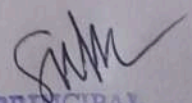
The meeting saw deliberations on fulfilling the demands of girl students and the probable extra provisions for the girls to make their stay in the college comfortable.

The following matters have been discussed in the interaction.

- ① Separate reading room for girls
- ② Installation of vending machine
- ③ Clean and pure drinking water facility
- ④ Separate parking zone for women

The following members graced the meet through their presence:-

- ① Dr. S.K. Bembrekar 
- ② Shri. R.K. Nemmaniwar
- ③ Ms. M.K. Jonipelliwar 
- ④ Dr. S.L. Diwe - 
- ⑤ Smt. Y.N. Kumre 
- ⑥ Dr. G.S. Wankhede 


PRINCIPAL
Ballram Patil College
Kinwat Dist. Nanded

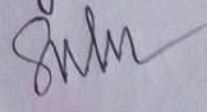
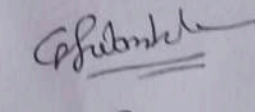
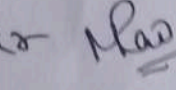
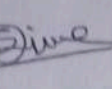
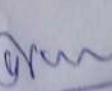
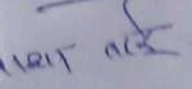
Principal

The meeting of women's grievance cell was held on 08/04/2021 under the chairmanship of Hon. principal Dr. S.K. Bembrekar. The problems reported by the girl students have been discussed and it is also decided in the meeting to take appropriate measures to solve the problems at the earliest.

Issue NO① → Unhygienic condition of Washrooms

- ② Dissatisfaction regarding Canteen facility.
- ③ Installation of vending machine
- ④ Separate Reading room for girls.

The following members were present for the meeting

- ① Dr. S.K. Bembrekar 
- ② Dr. G.S. Wankhede 
- ③ Ms. M.K. Jonipelliwar 
- ④ Dr. S.L. Diwe - 
- ⑤ Smt. Y.N. Kumre 
- ⑥ Ashatai Kadam 

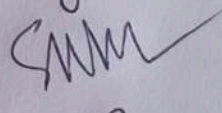
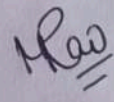
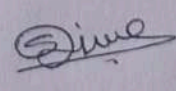
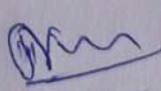
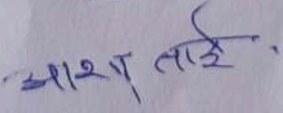
The meeting of Women's grievance cell was held on 11/02/2021 in the presence of Hon. principal Dr. S.K. Bembrekar. The issues pertaining to Women working in the institution (Teaching and non-teaching) and girl students has been discussed at length and also deliberated on the measures to resolve the issues.

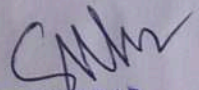
Issue No:- ① Dearth of water-supply in Wash-rooms.

② unhygienic condition of Washrooms

③ Installation of Complaint-box.

The following members remained present for the meeting.

- ① Dr. S.K. Bembrekar 
- ② Ms. M.K. Jonipellinwar 
- ③ Dr. S.L. Diwe - 
- ④ Smt. Y.N. Kumbre. 
- ⑤ Ashatai Kadam. 


 PRINCIPAL
 Baliram Patil College
 Kihwat Dist. Nandurbar
 Principal

(B. p. college)

1. Implementation of guidelines of statutory of regulatory bodies

The institution has a transparent mechanism for timely redressal of student's grievances including sexual harassment and ragging cases. The system to register the student grievances is to be registered by offline. For the possible case of women sexual harassment in campus, the mechanism will be dealt according to the rule of Hand Book Of Sexual Assessment Of Women At Work Place Act 2013 however there is no such case in the campus.

2. Anti Ragging

For the possible case of ragging in the campus the mechanism will be dealt according to the rule of UGC, HRDC, Govt. of India. However there is no such case on the campus, regular meetings are organized on the campus. Anti ragging committee is constituted, this committee has members of administrative officers and the teachers of the college. This committee is constituted according to the rule of UGC. The aim of the committee is to take steps such that there does not become any case of ragging and to discuss how to solve this type of problem, if any. This committee also gives the suggestions to deal the case if any this committee organizes awareness program of Anti Ragging.

The institution takes care that there does not become any case of sexual harassment. The institution awareness program like international women's day, lectures etc.. Regarding women's security the institution arranges lectures to girls and boys students on sexual harassment.

3. Grievance / Discipline Committees

Grievance cell and discipline committee deals with to solve the cases of student's grievances. The student can register their complaints by offline method however there is no case registered till date regarding this issue. The students put a complaint letter in the complaint box or directly meet to the principal to solve the issue.